WHEELI

Carpooling Network for College Students

9.18-Present NYC

Director of UX

Responsible for providing strategic directions, managing a small team, as well as performing hands-on design tasks

Accomplishments:

Establishing a research-driven design process resulting in elimination of major user pain points, and a subsequent 300%+ increase in sign-ups and bookings

Providing effective leadership and mentorship of junior designers

Significantly contributing to users embracing new monetization initiatives, putting the company on a path to profitability

Building user-centered culture across the organization

WWE

4.17–9.18 Stamford/NYC

Lead UX Designer

Hands-on leader of a design team. Managed a successful effort to revamp company's apps for a multitude of screens—web, mobile, tablet, Smart TVs, game consoles.

VARIOUS ORGANIZATIONS

10.10-04.17 NYC

Senior/Lead UX Designer (Consultant)

Combination of solo and team-leading projects.

Some of the long-term projects:

CA Technologies: (Team Leader) Redesign of SaaS enterprise platform

Masters Golf Tournament: (Team Leader) Multi-platform redesign of the 2015

championship

Tenlegs Networks: SaaS platform for higher-ed administrators and students

Perka/Clover: Consumer and merchant apps for customer loyalty platform

CarZen: Car shopping iPad app for early stage startup (acquired by Liberty Mutual)

AOL (PATCH.COM)

06.12-06.13 NYC

Senior UX Designer (Consultant)

Designed and launched several e-commerce mobile apps. Designed self-serve small business ad platform.

APPLE

04.10-09.10 Cupertino/NYC

Senior UX Designer (Consultant)

Part of a team designing several internal iPad apps

JWT, SAATCHI, THE GATE WORLDWIDE

1998-2009 NYC

Senior Art Director

Various integrated branding and marketing campaigns for clients such as American Express, Ameriprise, Chase, Comcast, and others

EDUCATION

PARSONS SCHOOL OF DESIGN

BFA: Communication Design

COOPER PROFESSIONAL EDUCATION

CERTIFICATE: Interaction Design, Service Design, Advanced User Research